

Program Performance Report Summary

Government Performance and Results Act

SUMMARY:

During FY 2003, the Museum met or exceeded 69 (80 percent), partially met 16 (18 percent), and could not evaluate two (two percent) of its 87 stated objectives for its four mission goals.

MISSION GOALS:

Serve as the nation's pre-eminent institution for Holocaust education and remembrance
Serve as the world's premiere repository for Holocaust-related artifacts and archival collections

Of its 32 objectives for these mission goals, the Museum met or exceeded 24 (75 percent) and partially met eight (25 percent).

	STATUS OF OBJECTIVES		
	PARTIAL	MET	EXCEEDED
Division of Education (pp. 10-14) met or exceeded nine of its ten performance objectives; one only was partially met due to funding constraints.	1	6	4
Interpretation and Outreach:	1	3	1
Community Partnerships:			1
Teacher Training:		2	1
Providing Resources:		1	1
Division of Exhibitions (pp. 14-19) mostly met its five performance objectives; delays are noted due to scheduling	1	4	
Exhibition Maintenance:		2	
Exhibition Development/Production:		2	
Travelling Exhibitions Program:	1		
Division of Collections (pp. 19-22) mostly met or exceed nine of 11 performance objectives; partial rankings are due to change in work plans that negated the stated objectives.	2	8	1
Acquisitions Program:	2	1	
Collections Management:		2	
Cataloguing:		1	1
Collections Loans Program:		1	
Reference Services:		3	
Library (pp. 22-23) met its performance objectives.		2	
Acquisitions and cataloguing:		1	
Reference Services:		1	
Division of Museum Services (pp. 23-24) met partial success in its four objectives; however, tracking and assessment tools were not available to gauge achievement fully.	4		
TOTALS	8	20	5

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MISSION GOAL:

Serve as the world's pre-eminent center for scholarly research of the Holocaust

*Of its **seven** objectives for this mission goal, the Museum met or exceeded **six** (86 percent) and partially met **one** (14 percent).*

	STATUS OF OBJECTIVES		
	PARTIAL	MET	EXCEEDED
Center for Advanced Holocaust Studies (pp. 25-28) mostly met or exceeded its seven objectives, and partial accomplishments in individual areas are attributed to change in program direction.	1	4	2

MISSION GOAL:

Provide the necessary infrastructure to accomplish the programmatic mission of the Museum and to meet all applicable regulatory and legislative requirements

*Of its **48** objectives for this mission goal, the Museum met or exceeded **39** (81 percent), partially met **seven** (15 percent), and could not evaluate **two** (four percent).*

	STATUS OF OBJECTIVES		
	PARTIAL	MET	EXCEEDED
Office of Finance (pp. 29-31) mostly met or exceeded its five of its eight objectives. Partial success on one objective while another program did not collect evaluating data* necessary to report performance.	1	3	2
Administrative Management:	1		1
Financial Management:		2	1
Procurement:	*	1	
Division of Human Resources (pp. 31-33) mostly met or exceeded its seven objectives, and partial accomplishments in individual areas are attributed to change in program direction.	1	6	4
Employment:	1	1	2
Employee Development:		2	
Employee Relations:		2	1
Employee Benefits:		1	1
Equal Employment Office (pp. 33-34) partially met or exceeded its three objectives.	2	1	

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	PARTIAL	MET	EXCEEDED
Division Operations (pp. 35-37) mostly met or exceeded its eight objectives.	2	2	4
Provide necessary facilities, services, and supplies:	2	1	
Operate and maintain world-class standard:		1	1
Utilities efficiency:			2
Safe environment:			1
Office of Information and Technology (pp. 37-40) mostly met or exceeded nine of its ten objectives.	1	1	8
Technical Infrastructure Services:	1		4
Outreach Technology Services:		1	3
Database Management:			1
Special Assistant to the Director (pp. 40-41) mostly met or exceeded three of its four objectives. No data study was conducted this year to inform results for one objective.	*	2	1
Legal Affairs (pp. 41-43) mostly met or exceeded nine of its ten objectives.		4	1
TOTALS	*	7	19

* evaluation data unavailable